Mac OS Internet Customer Help Sheet No.4c
## "Apple Internet Connection Kit v1.2"

This document is provided to help you setup your Apple Internet Connection Kit (also known as the AICK) suite of software in conjunction with Microsoft Internet Explorer and then to connect with your Internet Service Provider (ISP). This documentation is for version 1.2 (the version number is on the front of your AICK CD).

Step 1: If you are just checking/resetting your AICK settings skip to step two.

INSTALL THE AICK: Insert your AICK CD and double click on the "Read Me" text file. Read this documentation and follow any relevant instructions.

   i) Double click on the diamond shaped "Apple Internet Kit Extras" installer icon and follow the on screen instructions.

   ii) Double click on the diamond shaped "Apple Internet Connection Kit" installer icon and follow the on screen instructions.

   iii) If your service provider is "Pipex" install the "UK Provider Configuration" floppy disk. If the disk reports that you cannot install the disk change "Easy Install" to "Custom Install" and check "ISP Configurations" (put an X in the box). Then click the "Install" button.
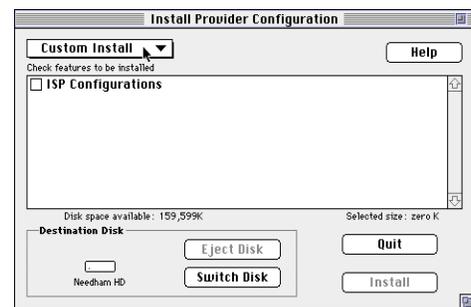
Note: If you are having problems installing the AICK then contact Apple on 0990 127753 for assistance.

Step 2: Once you have restarted make sure that the Launcher window is open (if it isn't go to the Apple Menu > Control Panels > Launcher) and then click on the "Internet Kit" button. You should then see a Launcher like the one to the right.

Step 3: Click on the "Apple Internet Dialer" button and wait for the application to launch. Click on "OK" at the 'Welcome To The Internet' screen. You will then see the 'Modify Provider Information' window (*see right*).
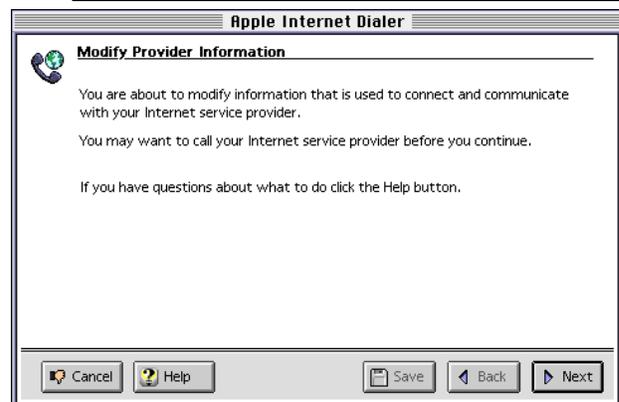
Note: If you don't see this window select "Modify Current Provider" from the 'Provider" menu.

Step 4: Click on "Next".

Step 5: Enter your ISP's details including the name of the ISP, your user login, passwords and the ISP's telephone number. All these details will be given to you by your Internet Service Provider.

Note: If your ISP is Pipex your email password is the same as your normal password.

Step 6: Click on "Next".

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Step 7: Enter the server details as given to you by your ISP. If your ISP is Pipex you will only need to change the POP Server and E-mail address settings. To do this simply replace the four dashes "----" with your User ID as in the example to the right e.g. replace the four dashes with "kaa99".
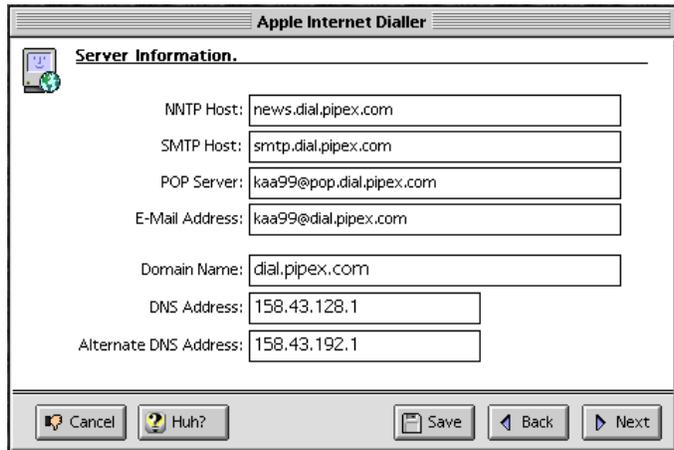
Apple Internet Dialler

Server Information.

NNTP Host: news.dial.pipex.com
SMTP Host: smtp.dial.pipex.com
POP Server: kaa99@pop.dial.pipex.com
E-Mail Address: kaa99@dial.pipex.com
Domain Name: dial.pipex.com
DNS Address: 158.43.128.1
Alternate DNS Address: 158.43.192.1

Cancel | Huh? | Save | Back | Next

Step 8: Click on "Next".

Step 9: If your ISP requires a connection script enter the details here. If your ISP is Pipex delete the "/u" and put your full user login e.g. "solkaa99". Delete the "/p" and enter your password.
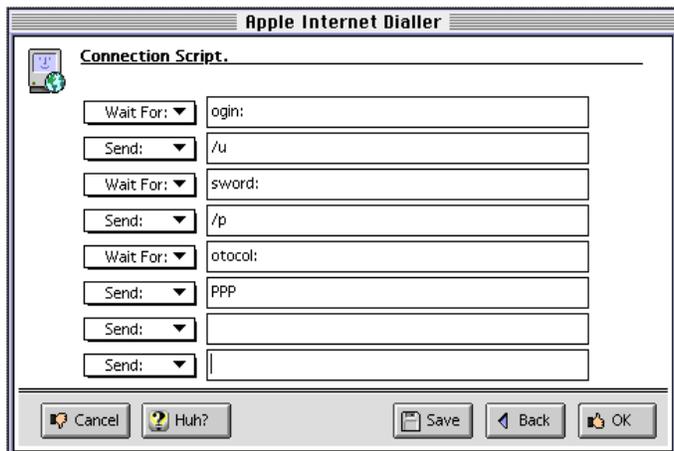
Apple Internet Dialler

Connection Script.

Wait For: ogin:
Send: /u
Wait For: sword:
Send: /p
Wait For: otocol:
Send: PPP
Send:
Send:

Cancel | Huh? | Save | Back | OK

Step 10: Once you have changed these settings just click on "OK".

Note: If the computer says you need to restart do so and once restarted you should automatically be returned to the Internet Dialer window.

Step 11: You will now need to select your correct modem in the "Settings" window.
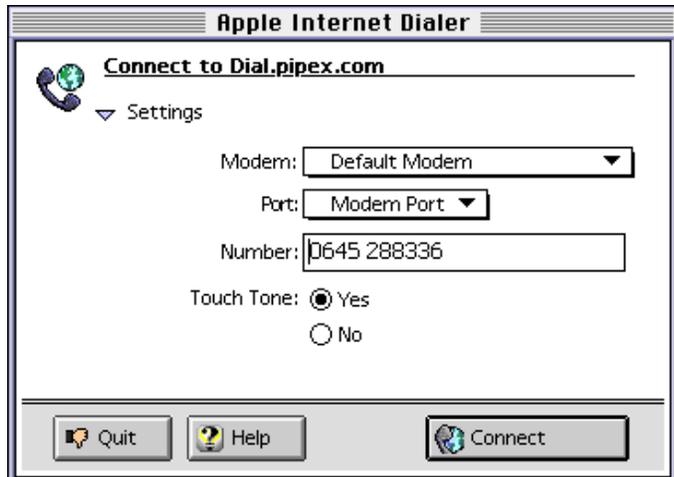
Apple Internet Dialer

Connect to Dial.pipex.com

Settings

Modem: Default Modem
Port: Modem Port
Number: 0645 288336
Touch Tone: ● Yes
○ No

Quit | Help | Connect

Note: For details of Apple modems or if your modem is not listed in the 'Modem' menu see the "Frequently Asked Questions" at the end of this document.

Step 12: Click on the "Quit" button.

Step 13: Go to the Apple Menu > Control Panels and check that "ConfigPPP" is in the list (if it isn't listed see the Frequently Asked Questions).

Step 14: Install Microsoft Internet Explorer (see Internet Help Sheet 12 "Installing IE").

Step 15: Install Microsoft Internet Mail & News (see Internet Help Sheet 14 "Installing IMN"), Exchange Client - Outlook (see Internet Help Sheet 19 "Installing Exchange Client") or Outlook Express (see Internet Help Sheet 15 "Installing Outlook Express") [optional].

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Step 16: Locate the icon for Microsoft Internet Explorer (IE). Make sure that the Launcher window is open (if it isn't go to the Apple Menu > Control Panels > Launcher) and then click on the "Internet Kit" button.

Step 17: Drag the Internet Explorer icon on to the Launcher window and let go. This should create a button for IE in the Launcher window. Now click once on the "Apple Internet Dialer" button in the 'Launcher' window.

Step 18: Select "Preferences" from the 'File' menu. You will get a window like the one to the right.
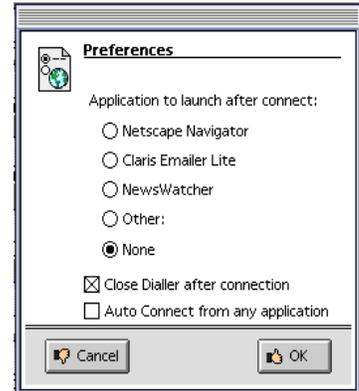
Step 19: Click on "Other:" and select Microsoft Internet Explorer by locating the application on your hard disk and then click on the "OK" button. You are now setup to connect to the internet with your ISP and use Microsoft Internet Explorer.

FREQUENTLY ASKED QUESTIONS

Q. My modem is not listed on the Dialer's modem menu. What do I do?
A. You can configure non standard modems using the Apple Internet Dialer.

Step 1: Open the "Apple Internet Dialer" application (usually from the Launcher window) and click on the 'Modem' pop-up menu. From the top of the menu select "Add/Modify Modem".

Step 2: At the "Modem Options" window (see right) enter a modem name relevant to your modem.

Step 3: Enter the modem initialisation string for your particular modem (if you don't know this contact the manufacturer of your modem).
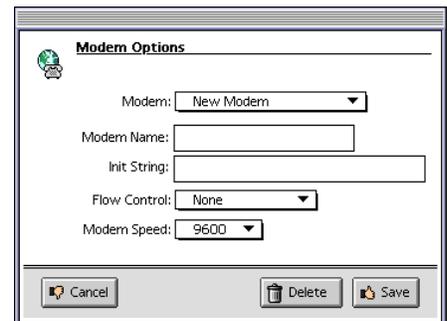
Step 4: Set the 'Flow Control' and 'Modem Speed' according to the make and model of modem that you are using. Then click on the "Save" button.

Q. I have an Apple bundled modem what are the port settings?
Apple Personal Modem (Performa 630, 52xx, 62xx, 52xx, 63xx): "Data Port".
Apple Express Modem (PowerBooks): "Internal".
External/Internal Geoport Telecom Adapter I or II: "Modem Port"
Performa 5400/6400 or PowerMac 5500/6500 with internal Geoport modem: "Modem Port".
PowerBook with TDK PC Card: 'Upper' or 'Lower' "PC Card Slot".

Q. I have an Apple bundled modem what are its settings?
Apple Personal Modem 14400: Port Speed "14400", Flow Control "None", Modem Init "AT&F"
Apple Personal Modem 28800: Port Speed "57600", Flow Control "None", Modem Init "AT&F"
Apple Express Modem: Port Speed "14400", Flow Control "CTS&RTS(DTR)", Modem Init "AT&F"
Geoport Telecom Adapter I: Port Speed "14400", Flow Control "CTS&RTS(DTR)", Modem Init "AT&F"
Geoport Telecom Adapter II: Port Speed "57600", Flow Control "CTS&RTS(DTR)", Modem Init "AT&F"
Performa 5400/6400: Port Speed "57600", Flow Control "CTS&RTS(DTR)", Modem Init "AT&F"
PowerMac 5500/6500: Port Speed "57600", Flow Control "CTS&RTS(DTR)", Modem Init "AT&F"
PowerBook with TDK PC card: Port Speed "57600", Flow Control "CTS&RTS(DTR)", Modem Init "AT&F"

Q. ConfigPPP is not in my Control Panels list. What do I do?
A. Check that it has not been turned off in the "Extensions Manager" control panel. If it isn't then ConfigPPP needs to be installed. It is located on your AICK CD > "System Folder Items" folder > "ConfigPPP" folder. Drag the "ConfigPPP" control panel to your Control Panels folder.

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Q. How do I remove the Apple Internet Connection Kit software?
A. It is advisable to remove the AICK manually as there is no remove option on the AICK CD.

Step 1: Double click on your Hard Disk icon and move the "Internet Connection Kit" folder from the hard disk window to the wastebasket. Then double click on the "System Folder" icon and move "MacTCP DNR" to the wastebasket.

Step 2: Double click on the "Control Panels" folder and move "ConfigPPP" to the wastebasket.

Step 3: Close the Control Panels folder and double click on the "Extensions" folder. Move the following items to the wastebasket:
a) Internet Config Extension
b) PPP
c) "RealAudio" folder
d) Stuffit Engine™

Step 4: Close the Extensions folder and double click on the "Launcher Items" folder. Move the "•Internet Kit" folder to the wastebasket.

Step 5: Close the Launcher Items folder and double click on the "Preferences" folder. Move the following to the wastebasket:
a) Fetch Preferences
b) Internet Dialer Folder
c) Internet Preferences
d) MacTCP Prep
e) "Netscape *f*" folder
f) PPP Preferences
g) TCP/IP Preferences

Step 6: Close the Preferences folder and empty the wastebasket (using "Empty Wastebasket" from the 'Special' menu).

Q. What are the MacPPP connection problems?
A. AICK version 1.2 comes with MacPPP 2.5.2. There are several problems with this so Apple issued MacPPP 2.5.3. Unfortunately this fixed the problems in the USA but in the UK it caused even more problems with some ISPs including Pipex.

Q. How can I tell what version of MacPPP I have?
A. Double click on your hard disk icon, double click on the "System Folder" and then double click on the "Extensions" folder. Locate the "PPP" icon and click on it once. Now select "Get Info" from the 'File' menu. A window will open with information about PPP. On the left towards the bottom will be a heading "Version". Check the number here.

Q. I have MacPPP version 2.5.2 or 2.5.3. What's the resolution?
A. If you have version 2.5.2 or 2.5.3 of MacPPP you will need to install the older more reliable version 2.5 (see Internet Help Sheet 2 "Dial Up Using MacPPP") or use Open Transport/PPP instead (see Internet Help Sheet 3 "Dial Up Using Open Transport/PPP").

Q. Internet Help Sheet 2 says MacPPP is installed from the AICK CD whereas this help sheet says I have the wrong version (2.5.2/2.5.3). What do I do?
A. Apple never changed the AICK CD. Instead they issued a newer "UK Provider Configuration" floppy disk that contained MacPPP 2.5 as part of the install (if you wish to check which floppy disk you have or want to obtain this newer disk contact Apple on 0990 127753). However, this disk installs the Pipex ISP settings. If you don't use Pipex as your ISP you are advised to obtain MacPPP 2.5 from the internet or use Open Transport/PPP which does not suffer these problems.

Q. Instead of all this messing around with MacPPP is there an easy solution?
A. Yes. Use Open Transport/PPP. It doesn't have any of these problems. It is only MacPPP versions 2.5.2 and 2.5.3 that have these problems.

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PLEASE NOTE

- Microsoft strongly recommend that you backup any important data files before you attempt an update install/restore of your system software especially any files you have in the "Documents" folder (if you have one). To back up your files copy them to an external storage device such as a second hard disk, Syquest or Zip/Jaz drive. If you don't have any of these you will need to backup your data on to floppy disks. If you have files that are larger than 1.4Mb you will need a third party compression application like "Stuffit Deluxe" (from Aladdin), "Disk Doubler Pro" (from Symantec) or the shareware utilities Stuffit Lite, Compact Pro or Zip It.

- The AICK comes with a suite of 'digital' documentation including a basic installation guide. This is to be found on the AICK CD (not on your hard disk) in the "Documentation" folder. To read these manuals you need to have Adobe Acrobat Reader.

- Where Pipex is mentioned as an ISP this is not a recommendation or endorsement by Microsoft and the information is offered as a guideline only because Pipex is one of Apple's recommended ISPs in the UK. Microsoft cannot guarantee the quality of any ISP listed in this document.

- Where third party software is mentioned this is not a recommendation or endorsement by Microsoft and the information is offered as a guideline only. Microsoft cannot guarantee the workings of any of the third party products or Apple software mentioned.

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